



<sup>a</sup>  
Dear Loyal and Valued Customer,



I wanted to inform you of some exciting news happening at Scale Consultants. After 58 years in the scale business, my dad, Jim Benson, has retired. He has devoted his life to serving our customers and is now taking time to care for his wife, work on his motorcycles, spend more time with his grandkids, and tell stories around breakfast tables in Owensboro.

The other news I am excited to announce is that Scale Consultants has joined the Premier Scales & Systems family. This acquisition represents a huge step forward in our ability to service you. As part of this acquisition, I will continue to work on scales as a member of the Premier Scales & Systems team based out of Owensboro. You will still be able to contact me at the same phone number I have used for years, 270-929-3570.

So, what does this mean for you? As a family-owned business, Premier Scales & Systems shares many of the same customer-centric values you've come to expect from Scale Consultants. In addition to high-touch scale services, Premier Scales & Systems is your one-stop-shop for any measurement solution including the area's largest ISO/IEC 17025 accredited instrument calibration scopes, automated system design, and access to the top scale manufacturers including Mettler Toledo & Rice Lake.

I truly appreciate your ongoing support in this new partnership, and I look forward to servicing your business in the future. If you have any questions or concerns, please feel free to reach out to me directly or to the Premier Scale & Systems office at 1-800-474-9838. If you haven't already heard from me, expect a visit from me and the Premier Scales & Systems team soon.

Thanks for your loyalty,

A handwritten signature in black ink, appearing to read 'L. Benson', with a long horizontal line extending to the right.

**Lafe Benson**

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***EXCEEDING OUR CUSTOMER'S EXPECTATIONS IN QUALITY AND SERVICE***

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